

**Tic To c , In c .**  
“Technology Never Sleeps”

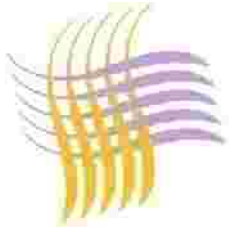
## Loss Prevention

Loss Comes in Many Different Forms

2010

Presented by Tracy Dangerfield





# Tic Toc, Inc.

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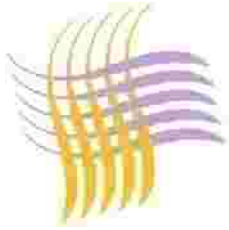
## ABOUT TICTOC, INC.

In 2008, after 10 years of serving at Greenville Federal Credit Union of Greenville, South Carolina, I founded TicToc, Inc. I saw the need for a company that bridged the gap between operations and IT. With a broad range of credit union operational and IT functions, I felt that I could serve the credit union industry as a whole, providing a rare service unique from any other.

With technology growing more and more complex, the ease of analysis and implementation is diminishing. It is now much more difficult to determine which products will meet the needs of the organization and show an ROA as well.

Time or experience seems to be the most challenging for a credit union to overcome when considering the implementation of new technology within their organization. It is a never-ending challenge to continue to meet the needs of today's demanding members.



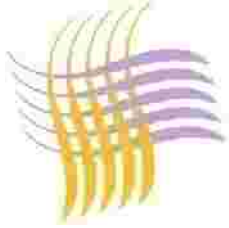


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## The Obvious

- Delinquent Accounts
- Charge Offs
- Fraud



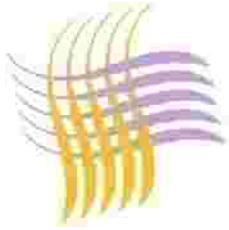


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# Lost Productivity

- Lack of Operational Efficiencies
- Lack of Time Management
- Lack of Proper Employee Tools/Use of Tools



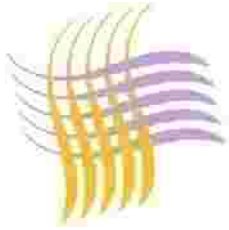


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# Client/Customer/Member Satisfaction

- Breach of Security/Loss of Confidence
- Lack of Standard Service Offerings
- Lack of Data Integrity



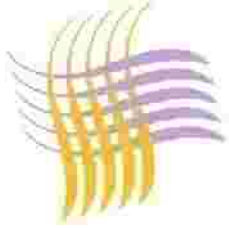


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# Poor Vendor Management

- Lack of Adequate Vendor Management
- Lost Negotiations
- Lack of Due Diligence



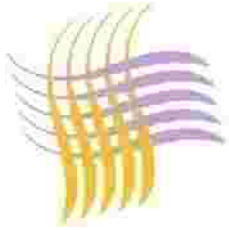


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# Disasters

- Loss of Data
- Loss of Operational Functionality
- Loss of Trust





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# Questions

